

## Attachment C

### MEDICAL EXEMPTION REQUIREMENTS

If an occupant of a residential building has a medical condition such that terminating water service or sewer service will adversely affect the health of an occupant, the District may grant a medical exemption delaying termination of water service or sanitary sewer service.

#### What you must do:

1. Contact your doctor or a Board of Health representative and have them contact Wheaton Sanitary District in writing via facsimile at (630) 668-5536.
2. Within five (5) days of service of the Notice of Termination, a doctor or a Board of Health representative must ensure that a document is received by the District which certifies the following information:
  - a. Name, business address, and telephone number of the person providing the certification;
  - b. Name and address of the occupant with the medical condition;
  - c. Statement that the occupant with the medical condition resides at the subject property.
  - d. The probable duration of the occupant's medical condition.

#### How long will a medical exemption be valid?

A medical exemption is valid for 60 days. A medical exemption may be renewed by repeating the procedure outlined above. If a medical exemption is not renewed, sewer and/or water service for the property may be terminated. The District reserves the right to limit the number of extensions. The District reserves all rights to assess penalties, fees, and other charges.

#### Physical and Mailing Address, Phone Number, and Facsimile of Wheaton Sanitary District

Wheaton Sanitary District  
1 S 649 Shaffner Road  
Wheaton, Illinois 60189  
Telephone: (630) 668-1515  
Facsimile: (630) 668-5536

## **Attachment D**

### **FINANCIAL HARDSHIP PAYMENT PLAN**

If you are experiencing financial hardship, you may be eligible for a payment plan.

#### **What Must You Do**

You must contact Wheaton Sanitary District office by the Default Date.

The District may allow one payment plan per calendar year provided:

- a. You have not defaulted on any prior payment arrangement;
- b. Your full account balance, including estimated billings during the payment plan period, must be paid off within the specified payment plan period;
- c. Failure to make payments as specified in the payment plan may result in termination of sewer service/water service, and assessment of applicable penalties and fees.

**For More Information Call:** Wheaton Sanitary District at (630) 668-1515