

A NEW NAME, A CENTURY OF SERVICE

March
2026

WE ARE CHANGING OUR NAME

The Wheaton Sanitary District is changing its name to **West Branch Water Reclamation District** to better reflect the communities it serves.

The new name highlights the District's broader regional service area and water reclamation role, and helps reduce confusion, as the District is not affiliated with the City of Wheaton.

The District is an independent unit of local government providing wastewater conveyance and treatment for most of the City of Wheaton, as well as portions of Carol Stream, Glen Ellyn, Winfield, and unincorporated DuPage County.



**WEST
BRANCH**

WATER RECLAMATION DISTRICT

WHAT DO I NEED TO KNOW?

Our name is changing, but our services, operations, and your account information remain the same.

If You're Enrolled in AutoPay

Nothing changes — your payments will continue automatically without interruption.

Not enrolled? Now is a great time to sign up!

- Automatic, on-time payments every month
- Protection from late fees

If You Use Your Bank's Bill Pay

Update the payee name to **West Branch** by **April 1st**. Your **account number** and **remittance address** remain the same, PO Box 4490, Carol Stream, IL 60197-4490.

If You Write a Check

Simply update the payee name to **West Branch** by **April 1st**.



Online bill pay



www.mywestbranch.org



630.668.1515



1S649 Shaffner Rd
Wheaton, IL 60189

DISTRICT HIGHLIGHTS



No Property Taxes

The District does not levy property taxes. Nearly our entire operation is funded through sewer usage charges, customers pay only for the services they use.



Stable Usage Charges

- Sewer usage charges have not increased since 2019.
- Careful financial management helps us continue providing reliable service while keeping rates steady.



Convenience of AutoPay

- More than 45 percent of our customers use our free AutoPay program for secure, convenient payments.

Enroll by phone or online at <https://www.green-pay.us/epay/login.html> using a checking or savings account. Customers will continue to receive bills by their selected delivery method.

KEEPING YOUR SANITARY SEWER SYSTEM STRONG

Over the past several years, the District has upgraded its sanitary sewer system to reduce backups, limit maintenance, and improve reliability, especially during wet weather.

This ongoing work builds on a decade of major improvements to the Southside and Northside interceptor sewers and will continue as the entire system is systematically updated to protect public health, the environment, and reliable service.



DISTRICT HIGHLIGHTS



SPRINGBROOK CREEK BEAUTIFICATION

The District recently completed the Springbrook Creek beautification project to address soil erosion and improve the overall health of the creek.

This important work helps protect the surrounding land and waterways while creating a more attractive and sustainable environment for the community. The majority of the project was funded through grants, allowing us to make these improvements while being responsible stewards of public resources.

POWER OF THE SUN

We are excited to share that solar panels have been installed across the District's property! These panels are expected to generate about 85 percent of the District's electricity needs.

Thanks to tax credits and financial incentives, the project is projected to pay for itself in under five years—supporting sustainable, cost-effective operations while benefiting the environment.



STAYING AHEAD ON WATER QUALITY

The District has upgraded its treatment processes to remove phosphorus pollution from wastewater, putting us ahead of upcoming EPA requirements. By reducing phosphorus levels, we help downstream waterbodies, support healthy ecosystems, and promote cleaner water for our community and the environment.



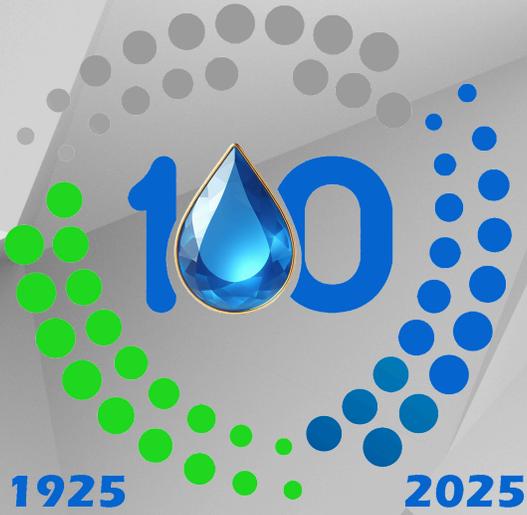
AWARDS & RECOGNITION

The District is proud to announce that it has received the Government Finance Officers Association (GFOA) Certificate of Achievement for Excellence in Financial Reporting for the 5th consecutive year.



The District also has received the National Association of Clean Water Agencies (NACWA) Platinum award which recognizes 100 percent treatment permit compliance for the 7th consecutive year.

Since 1925, the District has protected public health and the environment while adapting to a growing community. As we embrace a new name, we honor a century of service and reaffirm our commitment to the future.



Protecting Public Health • Preserving The Environment • Efficiently In A Cost-Effective Manner

